



Indian River County Internet Survey

Internet is key for so many things in life today: doing business, getting jobs, keeping up with family and friends, shopping, and much more.

We want to make sure everyone can get good internet service. *If you run a household or organization*, let us know what internet access you have at your location, how it works, and what you need.

With your input we can get more and better options for the future! If you have high-speed internet access at your home or business, please complete this survey online at:

<http://survey.alchemer.com/s3/6416503/Indian-River-County-FL>

- 1) Are you completing this survey for a household or an organization? Choose one only.
We need to know the type of location because households and organizations get different services and have different issues.
- Household: Location is primarily a residence Organization: Location is a business, government, non-profit, etc.

- 2) What is the address of the location for which you are completing this survey? *We need to know your address to identify where broadband is and is not available.*

Street Address _____

Apartment or Suite _____

City _____ State _____ Zip Code _____

- 3) If you do not have internet at the location from which you are completing this survey, why does this location not have broadband internet? *Choose all that apply.*
- Access available elsewhere (work, school, library, public/free Wi-Fi, etc.)
 - Available services are too expensive
 - Available services are too slow or unreliable
 - Broadband is not available at this location
 - Do not need internet services
 - Smartphone meets internet needs
 - Other - _____

- 4) Approximately how many internet-connected devices are at this location? *Count all computers with low-speed connections, smartphones, tablets, etc. Choose one. if "yes," and enter the estimated number of devices.*

No Yes, Number of devices: _____

- 5) How have your needs for internet access changed since the beginning of the COVID-19 pandemic?
- Decreased a lot Decreased some No Change Increased some Increased a lot

- 6) Do you consider internet access to be an essential service, much like water and electricity?
Choose only one.
- Yes No Unsure

- 7) Does anyone at this location regularly do or need the following? *Answer yes or no for each. How often? Daily, few times a week, few times a month, once a month, few times a year, once a year?*

| | | |
|--|--|--|
| Require health monitoring: <input type="radio"/> Yes <input type="radio"/> No If yes, how often: | Do schoolwork or training at home: <input type="radio"/> Yes <input type="radio"/> No If yes, how often: | Work from home or operate a home-based business? <input type="radio"/> Yes <input type="radio"/> No If yes, how often: |
|--|--|--|

8) How much would you be willing to pay per month for an internet connection with the following speeds? *Speeds are download/upload bandwidth in megabits per second (Mbps). Choose one item in each row.*

| Amount of Bandwidth | Would not pay anything | No more than \$25 | Between \$25 and \$50 | Between \$50 and \$100 | Between \$100 and \$150 | Over \$150 |
|---|------------------------|-----------------------|-----------------------|------------------------|-------------------------|-----------------------|
| Checking email (10/1) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Surfing the web (25/3) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Gaming and streaming video (100/10) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Supports multiple interactive video sessions (300/30) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Superfast broadband (1,000/1,000) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

9) How many people are in your household and what are their ages? *Enter numbers and years of age using whole numbers only.*

The number of people: _____ Age of the youngest: _____ Age of the oldest: _____

10) What is your job sector? *Choose one.*

- Arts, business, management, or science
- Office or sales
- Service
- Construction, maintenance, or natural resources
- Production or transportation
- Retired or otherwise out of the workforce

11) What is the highest level of schooling of everyone at this location? *Choose one.*

- Elementary, middle school, or some high school but did not graduate
- High school graduate or GED
- Some college but no degree
- Associate degree
- Bachelor degree
- Master degree
- Doctorate or professional degree

12) What would better internet or broadband mean to you, your family, your organization and the area? Is there anything you would like to know about broadband in the area?

Return to any Indian River County office or fold here, seal, stamp, and mail

From: _____

Place
Stamp
Here

Indian River County Board of County Commissioners
 County Administration Office
 ATTN: Kathleen Keenan/Internet Survey
 1801 27th Street
 Vero Beach, FL 32960