

FOR IMMEDIATE RELEASE
March 20, 2020

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CAROLE JEAN JORDAN, TAX COLLECTOR, INDIAN RIVER COUNTY
TEMPORARILY SUSPENDS ALL SERVICES REQUIRING PHYSICAL APPEARANCE IN
OFFICES EFFECTIVE MARCH 20, 2020

FRIDAY – Carole Jean Jordan, Tax Collector, Indian River County has temporarily suspended all services that require physical appearance in the four Tax Collector office locations. This decision was made to follow state and county government service restrictions.

Jordan said, “as of Friday, March 20th, we will be limiting physical contact with the public to drive-thru services only. Due to the growing number of confirmed Coronavirus cases in Florida, and the first confirmed case here in Indian River County, we are doing our part to keep our staff and residents safe.”

“To help people nearing deadlines, the State of Florida has automatically granted a 30-day extension to all Florida driver license, commercial driver license, and Identification Cards expiring March 16 - April 15, 2020. Additionally, our ExpressLane drive-thru service remains available for vehicle registration renewals,” Jordan continued.

The following items have easy solutions: hunting and fishing licenses can be purchased directly from the Florida Fish and Wildlife Commission online at MyFWC.com; delinquent taxes may be paid online or by phone with an e-Check, as the certified funds requirement is currently waived; and local Business Tax Receipts can be processed through the drive-thru or mail (please call ahead for payment amount and documentation requirements). Tax Department Calls Only 772-226-1343

For services typically requiring physical appearance, please call 772-226-1338 for alternative options for completing your transaction in a timely manner. Examples include, but are not limited to, title transfers, temporary tag issuance, disabled parking placard applications/renewals and

driver license reinstatement after suspension . Unfortunately, driver license road tests, CW permit applications, TSA pre-check registrations, state fingerprinting, and TWIC card applications are not eligible for appointments at this time due to the physical contact requirement.

“We appreciate the community’s understanding and patience as we balance accessible customer service with prioritizing the safety of our residents and employees. Our online portal remains open 24/7 to allow for electronic transactions and, as always, e-check payments are fee-free. For residents who do not have access to a computer or are not interested in completing transactions over our secure website, we have 15 clerks prepared to assist over the phone,” Jordan stated.

If you have additional questions, please call our office at 772.226.1338 and one of our staff members will be happy to help.

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