

Indian River County Utility Department Information

- Cash/Check payments may only be received through the Drive Thru.
- Payments may be made by phone at 772-226-1845.
- Applications for new service will be directed to the Indian River County Utilities webpage, www.ircutilities.com or by phone at 772-770-5300. New service for **tenants** requires documents that can be e-mailed to ircustomerinquiry@ircgov.com or sent through the drive thru.
- Customer Service Representatives may also assist customers and may be reached by phone at 772-770-5300 or by email at ircustomerinquiry@ircgov.com.
- Customer Service Representatives will be in communication with service workers or meter readers to assist all customer needs.
- Utility Department billing staff will be able to process cycle billing and final billing processes
 - Billing staff will also be able to receive, by email, new meter install requests.

If you find yourself in need of assistance, please call our customer service line at 772-770-5300 or by email at ircustomerinquiry@ircgov.com