Frequently Asked Questions About the New Lid Program

1. Is it mandatory?
   No, it is a courtesy service and is optional.

2. Will my recycling service be disrupted if I do not get a new lid?
   No, you will still continue to receive your regular recycling services.

3. Do I need to remove my own lid?
   No, that will be done for you.

4. What if I don’t have a computer or smart phone?
   Please ask a family member, neighbor or friend to request the new lid for you.
   The Solid Waste Disposal District can not enter this information for you.

5. Where do I find the serial number?
   The white numbers can be found on the front of your cart.

6. When will I receive the new lid?
   Sometime in 2022, you will be contacted by your waste hauler and they will let you know when they are coming.