



Indian River County Department of Utility Services
1801 27th Street, Vero Beach, Florida 32960
Phone: 772-567-8000, Fax: 772-770-5143

May 10, 2023

Subject: Reminder of Sewer Availability in North Sebastian Phase 2 Water and Sewer project

Dear Citizen of the Roseland Community,

To be eligible for funding assistance to connect to sewer, you must meet the following deadlines:

- Water connection by **July 7, 2023 at 5:00 PM**
- Sewer connection by **September 29, 2023 at 5:00 PM**

You may use any qualified plumber for water but must use Meeks Plumbing for sewer. If wanting to connect, it is recommended to begin this process as soon as you are able to. Please refer to the mailing sent to you dated, February 16, 2023, or see attached. Any questions about this please contact customer service at 772-770-5300 or IRCUCUSTOMERSERVICE@ircgov.com.

Sincerely,

Indian River County Department of Utility Services

INDIAN RIVER COUNTY
DEPARTMENT OF UTILITY SERVICES
NORTH COUNTY S2S WATER/SEWER PROJECT PHASE II



Once water/sewer are available to connect, please follow the steps below (if using a computer)

- Go to www.ircgov.com/utilities
- On the right side under Quick Links, please click on Service Availability Request (3rd from the bottom)
- Either log in or Create an Account
- Once logged in, please click on Service Availability Request
- Please fill out the form and click Submit at the bottom of the page (please only click Submit once)
- You will get a response within 3-5 working days depending on work load

Once you get the response from IRC Utility Department, you will need to come into Utility Office (see locations below) and bring the following items:

- Printed copy of the cost sheet signed & dated
- Copy of your driver's license
- Fill out Application for Service (**obtain application form IRC Utility Customer Service**)
- Pay connection fees
- Once water/sewer connection fees are paid in full
 - Water connection – contact any plumber to construct water service line from water meter box to the house (**private side cost paid by home owner**)
 - Sewer connection – please get in contact with Meeks Plumbing (**you will have to use Meeks Plumbing to get private side connection paid by the grant**)

Once water/sewer are available to connect, please follow the steps below (if not using a computer)

- Please come into one of the following (2) IRC Utility Office locations

INDIAN RIVER COUNTY
DEPARTMENT OF UTILITY SERVICE LOCATIONS

Vero Beach
County Admin Complex Building A
1801 27th Street Vero Beach
Drive-Thru: 8:30 am to 5:00 pm
Office Hours: 8:00 am to 5:30 pm
Phone: 772-770-5300

Sebastian
Sebastian Corners Plaza
1921 US Highway 1 Sebastian
Fax: (772)-581-4985
Office Hours: 8:00 am to 5:00 pm
Phone: 772-770-5300

- Please let the Customer Service Rep know that you are there to connect to utilities within the North County S2S Water/Sewer Project Phase II
- Fill out a paper form
- You will get a response within 3-5 working days depending on work load

Once you get the response from IRC Utility Department, you will need to come into Utility Office (see locations above) and bring the following items:

- Printed copy of the cost sheet signed & dated
- Copy of your driver's license
- Fill out Application for Service
- Pay connection fees
- Once water/sewer connections are paid in full
 - Water connection – contact any plumber to construct water service line from water meter box to the house (private side cost paid by home owner)
 - Sewer connection – please get in contact with Meeks Plumbing (you will have to use Meeks Plumbing to get private side connection paid by the grant)

***Very Important Reminder - To be eligible to connect to sewer with funding assistance you must be connected to water no later than **July 7, 2023 at 5:00 PM** and use **Meeks Plumbing for sewer connection**.**

*Reminder – Account establishment begins at time of application submittal at which time monthly services availability charges will become applicable per (Indian River County Ordinance 201.08 (B)).

If you have any questions, please get in touch with IRC Utility Customer Service @ 772-770-5300.

Thank You

IRC Utility Department